



MANAPLA WATER DISTRICT
B Gallo St., Manapla, Negros Occidental
Telefax No. 034-491-0013

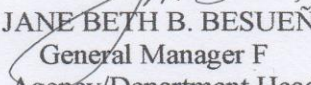
CERTIFICATION OF COMPLIANCE

This is to certify that the Manapla Water District has complied with the Section 6 of the Anti-Red tape Act of 2007 and Rule IV of its Implementing Rules & Regulations, and the person whose signature appears below hereby declares and certifies the following:

1. That the Manapla Water District has established its service standards known as Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
2. That the Citizen's Charter is posted as information billboards in all the service offices of the Manapla Water District that deliver frontline services.
3. That the Citizen's Charter is published at the main entrance of the office or at the most conspicuous place.
4. That the Citizen's Charter is published, written either in English, Filipino or in local dialect.

This certification is being issued to attest to the truth and accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 7th day of December 2015 at Manapla, negros Occidental, Philippines.


JANE BETH B. BESUENA
General Manager F
Agency/Department Head